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JDC		"The Message is the Message: Designing Information Technology for Inclusiveness and Accessibility", Davis et al., IEEE 2002, pages 283-289.	
JDC		"Development of Adaptive Web Sites with Usability and Accessibility Features", Marta Fernandez de Arriba et al., Springer-Verlag Berlin Heidelberg, 2002, pages 501-504.	
JDC		"Keeping Web Accessibility in Mind: I&R Services for All", Cyndi Rowland, Information and Referral, the Journal of the Alliance of Information and Referral Systems, Volume 23, 2001, pages 160-187.	

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